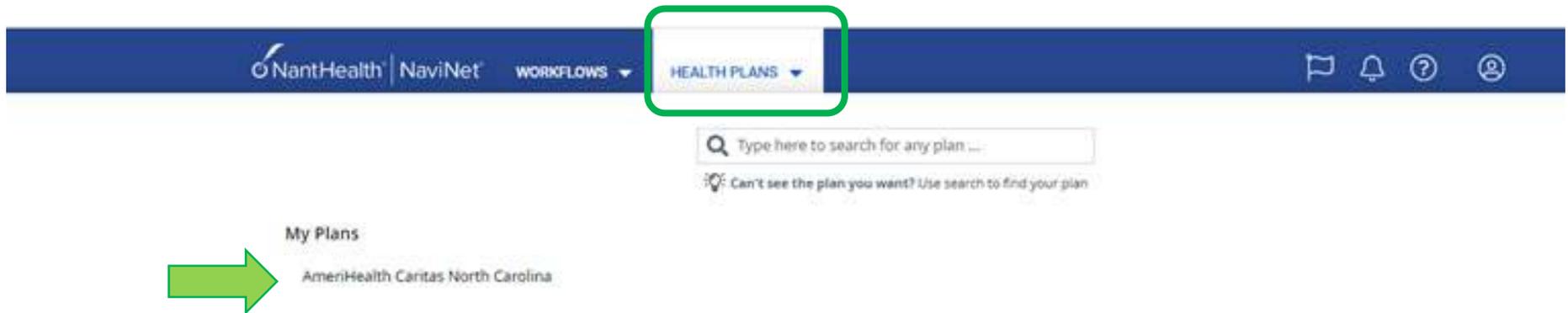


# NAVINET DISENROLLMENT REPORT

Accessing disenrollment reports on NaviNet

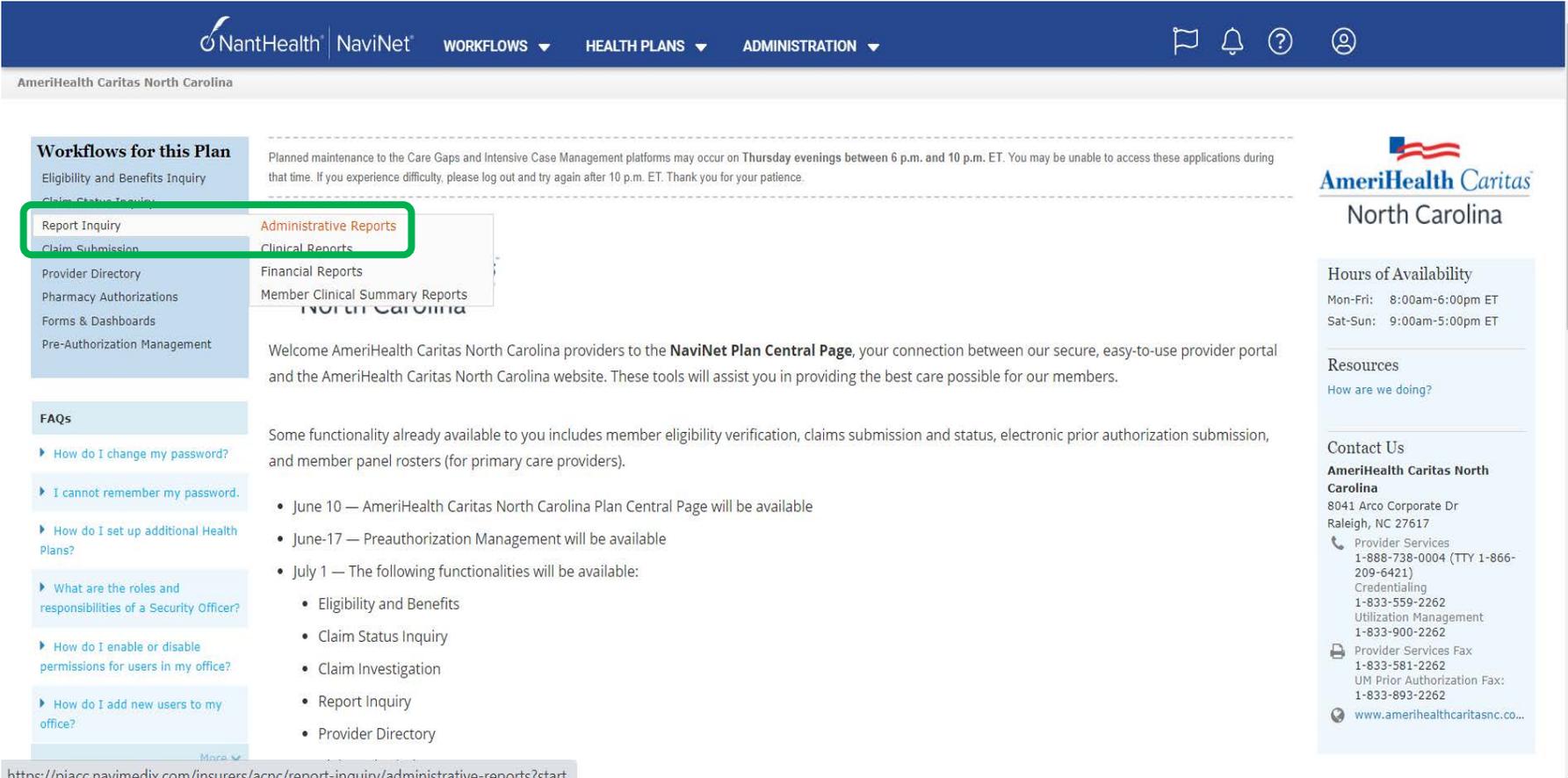
# Access NaviNet Production Environment

- Log in to NaviNet Production Environment (<https://identity.navinet.net/>).
- Select Health Plans from the upper toolbar.
- Using the drop-down menu option, select “AmeriHealth Caritas North Carolina”.



# Access Administrative Reports

- Navigate to the Sidebar Workflows for this plan menu.
- Select Reports Inquiry > Administrative Reports.

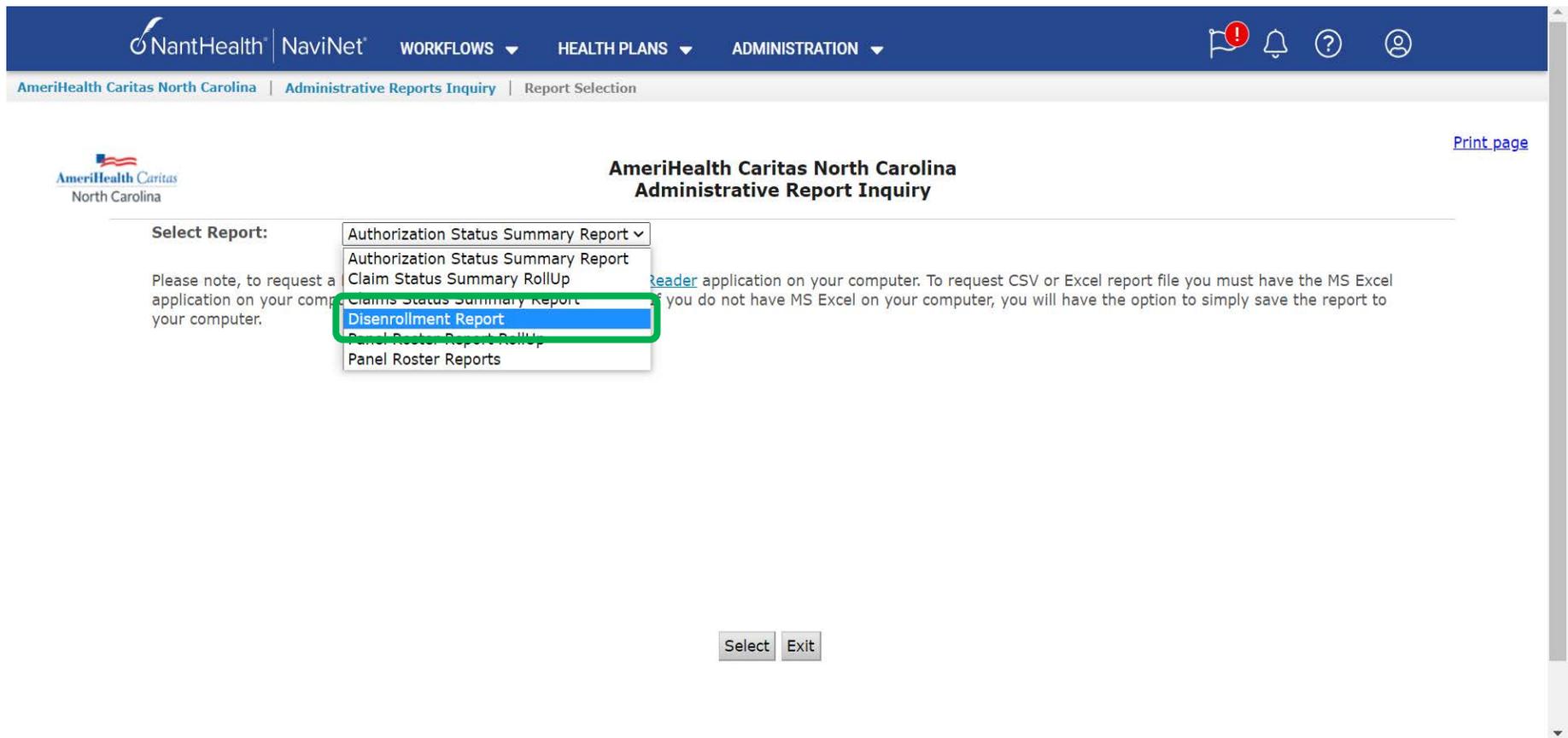


The screenshot shows the NaviNet portal interface. At the top, there is a navigation bar with 'NantHealth | NaviNet' and menu items for 'WORKFLOWS', 'HEALTH PLANS', and 'ADMINISTRATION'. Below the navigation bar, the main content area is divided into several sections. On the left, a sidebar titled 'Workflows for this Plan' lists various services, with 'Report Inquiry' and 'Administrative Reports' highlighted in a green box. The main content area features a message about planned maintenance, a 'Welcome' message for providers, and a 'FAQs' section. On the right side, there are sections for 'Hours of Availability', 'Resources', and 'Contact Us'.

<https://piacc.navimedix.com/insurers/acnc/report-inquiry/administrative-reports?start>

# Select Disenrollment Report

- Select Disenrollment Report from the drop-down menu.



NantHealth | NaviNet | WORKFLOWS | HEALTH PLANS | ADMINISTRATION

AmeriHealth Caritas North Carolina | Administrative Reports Inquiry | Report Selection

[Print page](#)

**AmeriHealth Caritas North Carolina**  
**Administrative Report Inquiry**

**Select Report:** Authorization Status Summary Report ▾

Authorization Status Summary Report  
Claim Status Summary RollUp  
**Disenrollment Report**  
Panel Roster Report RollUp  
Panel Roster Reports

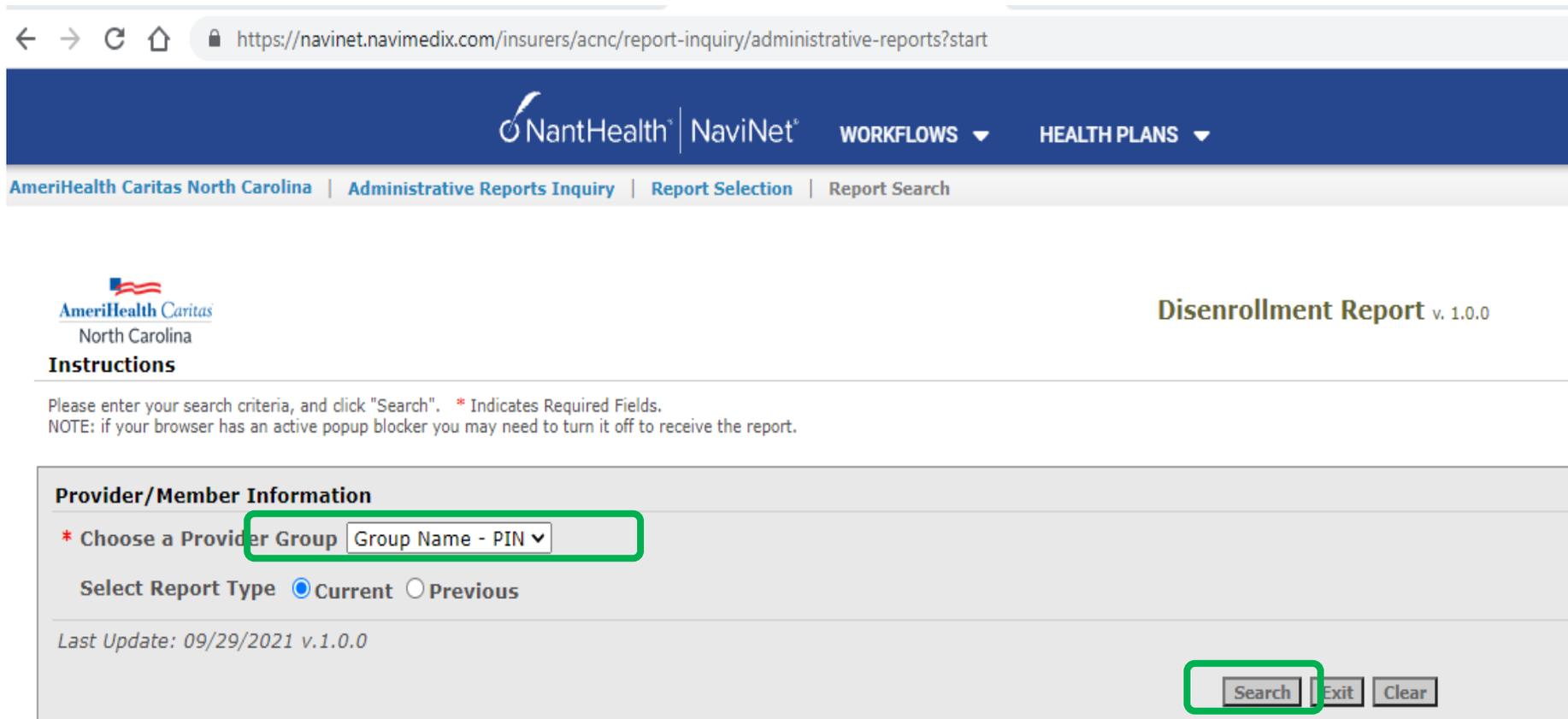
Please note, to request a report you must have the MS Excel application on your computer. If you do not have MS Excel on your computer, you will have the option to simply save the report to your computer.

[Reader](#) application on your computer. To request CSV or Excel report file you must have the MS Excel

[Select](#) [Exit](#)

# Select Disenrollment Report

- Select the Provider Group from the drop-down menu.
- Select Report Type
- Click 'Search'



← → ↻ 🏠 <https://navinet.navimedix.com/insurers/acnc/report-inquiry/administrative-reports?start>

NantHealth | NaviNet WORKFLOWS HEALTH PLANS

AmeriHealth Caritas North Carolina | Administrative Reports Inquiry | Report Selection | Report Search

 North Carolina

**Disenrollment Report** v. 1.0.0

**Instructions**

Please enter your search criteria, and click "Search". \* Indicates Required Fields.  
NOTE: if your browser has an active popup blocker you may need to turn it off to receive the report.

**Provider/Member Information**

\* Choose a Provider Group  ▼

Select Report Type  Current  Previous

Last Update: 09/29/2021 v.1.0.0

# Sample Disenrollment Report

← → ↻ 🏠 <https://navinet.navimedix.com/insurers/acnc/report-inquiry/administrative-reports?start>

NantHealth | NaviNet® WORKFLOWS ▾ HEALTH PLANS ▾

AmeriHealth Caritas North Carolina | Administrative Reports Inquiry | Report Selection | Report Search



## Disenrollment Report v. 1.0.0

### Instructions

Please enter your search criteria, and click "Search". \* Indicates Required Fields.  
 NOTE: if your browser has an active popup blocker you may need to turn it off to receive the report.

**Provider/Member Information**

\* Choose a Provider Group  ▾

Select Report Type  Current  Previous

Last Update: 09/29/2021 v.1.0.0

## Provider Member Disenrollment Report

Provided by: AmeriHealth Caritas North Carolina



MEMBER ID	LAST NAME	FIRST NAME	PCP NAME	PROVIDER TIN	MEMBER DISENROLLMENT DATE	REASON FOR DISENROLLMENT	REASON FOR DISENROLLMENT DESC	DISENROLLMENT NOTIFICATION DATE
999999999	DOE JR.	JOHN	SAMPLE MEDICAL GROUP	SAMPLE MEDICAL GROUP (0200000)	12/31/2021	MCS001	Standard Plan Mandatory	10/19/2021
999999901	DOE	JANE	SAMPLE MEDICAL GROUP	SAMPLE MEDICAL GROUP (0200000)	11/30/2021	MCS001	Standard Plan Mandatory	10/19/2021