

July 2, 2021

Case Management

Inpatient Discharge Planning Needs

Colleagues,

In the interest of supporting timely and efficient discharge planning, AmeriHealth Caritas North Carolina (ACNC) would like to request your assistance and offer ours. Please notify ACNC of an inpatient member with discharge planning needs by leaving the member information and name/number of the respective hospital case manager at the appropriate number below. Our nurse will follow up within one (1) business day. If this is an urgent need, please ask to speak with an ACNC concurrent review nurse immediately.

Please contact:

8am-5pm Monday-Friday (except for 7/5/21): ACNC Utilization Management department at **1-833-900-2262**

After hours, weekends, and holidays (including 7/5/21): ACNC Member Services department at **1-855-375-8811**

Our staff will be expecting your calls and are eager to assist with discharge planning needs.

Thank you for the collaboration, and we look forward to working together to support the health of the people we serve together.

Sincerely,



George R Cheely Jr, MD MBA
Market Chief Medical Officer, Administration